

Alarm App

- Loud alerting with volume override
- Overview of all alarm details and feedback
- DSGVO compliant messenger
- Appointment management
- Time and geo-based availability
- Biometric security
- Individual ringtones per organization
- Map view of the location incl. navigation

SUPPORT & KNOW-HOW



Training and Workshops



Online-Chat on Website or via App



Comprehensive manual

Participants

- Management of own call numbers and data
- Multiple organization membership
- Alarm devices: App, call, SMS, email and F.R.E.D. pager.
- Custom order and escalation of alarm devices
- Two-factor authentication
- Mapping of shift schedules and escalation levels
- Comprehensive control of availability status, including time and/or geofence)

Organizations

- Multi-client capable and configurable
- Mapping of complete organizational structures
- Custom cost centres for each organization possible
- Geofences for location-based alerting
- Any number of messenger groups for communication via app

Alarms & Events

- Alarm to participants, labels, units, predefined scenarios.
- Alarm information: e.g. event/keyword, text, alarm time, units, address, coordinates, alarm trigger etc.
- Alarm templates freely definable and triggered as Quick Action
- Alarm dispatch and alarm report as PDF file
- Feedback incl. arrival time and qualifications

Flows

- Map measures and controls of custom processes
- Flexible connection to third-party software
- Trigger on alarm started/ended, HTTPS address, DWD weather warning, e-mail, IMAP mailbox or other events
- Conditional controls with evaluation/manipulation of all data
- Trigger actions like alarms, send fax/e-mail, call HTTP interface, send messenger/pager message and more

F.R.E.D.-Pager

- Slim design
- Dual SIM LTE-Cat-M1 uses all available networks
- Transmit location via GPS
- Strong vibration alarm and optical signalling by LED

Force availability

- Overview of available/unavailable participants
- Availability panel for alarm monitor
- Hourly availability timeout
- Configure recurring absences
- Control availability per organization with geofences

Appointments & reminders

- Appointment creation via web interface/app
- Invite participants by name or label
- Timed appointment invitation via app and/or email
- Overview of appointment responses (incl. free text)
- Recurring appointments
- Export of appointments via iCal to others calendars

Deployment Monitor / Alarmdisplay

- Sleep mode and alarm mode
- Splitscreen for displaying parallel alarms
- Flexible arrangement of more than 15 different panels, incl. iFrame, maps incl. overlays for DWD or geoJSON, feedback, availability, text fields etc.
- Any number of layouts for any number of display devices
- Easy call via HTTPS

Hotline

- First-Responder-Hotline/Bürgertelefon im Hunting-Verfahren
- Eigene Rufnummer aus dem Ortsnetzbereich
- Anzahl der ein- und ausgehenden Kanäle frei wählbar
- Individuelle Besetzung der Hotline durch Ad-hoc-Zuweisung von Teilnehmern
- Eigene Ansagetexte für Anrufer und Teilnehmer

Data maintenance

- Operation via web browser, no additional software required
- Task sharing through rights and role management
- Data maintenance by participants or via CSV import

Documentation

- Processing of action instructions incl. custom notes
- Audit-proof deployment logs incl. PDF export
- Audit log of all actions

CONTRACT

- ∞ All features at fixed price
- 📅 No minimum contract duration
- 🛡 GDPR compliant
- ↗ Invoicing according to **actual consumption**
- 💰 No setup fee

SECURITY

- ✓ Guaranteed availability of 99.9%
- ✓ VdS 10000 certificated
- ✓ Software made in Germany
- ✓ Safety made in Germany
- ✓ Software hosted in Germany

PRICE PER PARTICIPANT

Monthly	in Euro
Up to 19 participants	9
From 20 participants	6
From 50 participants	4
From 100 participants	3

Prices excl. applicable local taxes

Contact us!

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More information:

www.groupalarm.com