

# **Partners in fire protection**

For us, you are not just a customer who orders from us. We see you as a partner – with the common goal of ensuring greater security in your company.

This approach characterises the workflow throughout the entire project, from the initial consultation to commissioning: together with you as a partner, we develop the most suitable solution. As one team.

Transparency is the be-all and end-all for us when it comes to communication. We speak plainly and advise you fairly and openly. Only if everyone involved realistically assesses the fire risks and possible solutions can effective long-term project success be achieved. Together.





We see fire protection as a social responsibility. Preventive fire protection is an investment in the continued existence of the company and its workplaces. It means protecting people, property and the environment.

It is about your safety. That is why regular training for our service technicians, project planners and sales staff is a matter of course.

That's why we also train our partners, including the risk engineers from insurance companies and the users of our fire protection systems.

In practice, unexpected, unprecedented fire incidents occur time and again, and we have to be prepared for them. We also constantly utilise this practical experience to further develop our protection concepts. We are constantly optimising our fire protection systems to meet the current requirements of industrial processes.

In doing so, we work together with industry associations, property insurers and VdS Schadenverhütung GmbH. We also take our international partners on board and fulfil the standards used worldwide: both our production facility and our products are FM-certified.

After all, every fire protection system must be ready for use within seconds after years of dormancy. This is the only reliable protection.





Spark extinguishing systems



Gas extinguishing systems



Infrared early fire detection



Fire alarm systems



Deluge systems



Fire monitors



Fire protection in industry is often a matter of seconds. That is why our aim is to detect the ignition potential in a machine or system at an early stage and extinguish it immediately.



We achieve this by using the right sensor technology for each specific problem.

There is not THE ONE solution for everything. Reliably effective fire protection does not come 'off the shelf', but must always be customised according to the processes and requirements of the plant operator.

That's why we don't focus on one product, but remain open to the most suitable solution in each case. To achieve this, we utilise a wide range of technologies and systems for detection and extinguishing.

Anything that can be prevented in advance through early detection and immediate automatic extinguishing helps to preserve value: It helps to avoid downtime and prevent damage or at least limit it quickly.

That is why our guiding principle is to think and act preventively.



# **Short response times**

As a medium-sized company, we are more flexible and faster than large corporations: with our range of products, when creating customised protection concepts for systems and during implementation.

We achieve this thanks to the flat hierarchies in our company and the in-depth expertise of everyone involved in the project: from the development department to every service technician. From project planning to sales to management. With personal responsibility and team spirit, we make binding decisions in a short space of time – even for special applications and complex requirements.

# Responsible behaviour

To enable us to act quickly and reliably, we have a large pool of qualified service technicians throughout Germany. We work with trusted partners worldwide for advice and service.

They are all up to date with the latest knowledge. This means that every member of the T&B team can assess on site whether an installed fire protection system (still) fulfils the current requirements.

Our service technicians also inform the system operator of their own accord during an inspection or maintenance if the existing fire protection needs to be adapted. Whether due to changes in the relevant standard, due to the expansion or modernisation of the system or due to a change in a process.

# Our T&B guiding principles

#### CONFIDENCE

T&B staff keep their promises and honour their word.

#### SAFETY

T&B stands for safety as a reliable partner and responsible employer.

#### CUSTOMER ORIENTATION

T&B staff listen carefully to their partners, recognise and understand their needs. Together we develop a suitable solution.

#### RELIABILITY

T&B staff make binding statements and fulfil them conscientiously and on time.

## QUALITY

T&B staff contribute to quality in all processes through expertise, care and responsibility in their own actions.

### COOPERATION

T&B staff work together to develop solutions to challenges by harmonising work processes.

### **■** TEAM SPIRIT

As a community of values, T&B staff pursue the same goals and support each other in all matters.