

# **Worldwide satisfied customers**

We address our products and services directly to processing companies. We have been working successfully with many of our customers for decades. Our extreme flexibility in the production of special sizes from batch size 1, our high quality standards and our ability to deliver on time are particularly appreciated.

Your satisfaction is our main business objective.

That is why you and your requirements set the standard for our activity

.

## **Online-Shop**

### **always up to date & 24 hours a day**

In our online shop you will always find the current selection of products.

In addition to the product images, application examples and assembly sketches we have compiled all important product information for each product. Clear, informative and user friendly.

Of course, all the luminaires configured by yourself can also be ordered using the shopping cart. And all that around the clock on 365 days a year.

## **Tailor-made luminaires**

### **configured special solutions**

With the help of our luminaire configurator, you can quickly and easily plan online your individual luminaire starting from 1 piece per order, which will reach you within 5 to 10 days. First you have to select the desired LED tape and determine the light colour. After that, everything is personalized.

You can specify your preferred luminaire- and cable length, the required quantity and choose between multiple profiles. Once you have specified everything for your desired luminaire, you can place it in the shopping cart and order it directly in one step.

## **Performance**

### **reliability & adherence to schedules**

WE ALREADY KNOW WHAT YOU NEED TOMORROW! According to this motto we have built up our warehouse and thus can guarantee an on time delivery. Thanks to

our high product availability, stock items from the standard program usually leave our warehouse within three days at the latest. This means we are significantly faster than many other manufactures and that is why we daily do our best to satisfy you and your customers!

And we are even well prepared for individual requirements. High flexibility and performance enable us to deliver on time.

## **Environmental philosophy**

### **small effort - great effect**

In the interests of climate protection, Hera has joined the GOGREEN service of Deutsche Post DHL, so that the mailing of postal correspondence and parcels is CO<sup>2</sup>-neutral. When it comes to packing materials, Hera relies on materials such as cardboard, LDPE and recyclable waste-paper. Since 2016 Hera has only used electricity from wind, water, photovoltaics and biomass from regional plants. Even the heating system has also been operated in a climate-neutral manner with green gas since 2018. A photovoltaic system has been installed on the flat roof of the company building in 2019 and supplies the remaining amount of electrical energy. The Hera vehicle fleet is increasingly being converted to e-mobility with environmentally friendly electric and hybrid drives.

## **Prooven quality**

### **guaranteed, safe & up to date**

Hera's quality policy is consistently oriented towards the benefit of our customers. In our in-house laboratory, all our products are tested in accordance with standards for long-term durability, maximum reliability and safety. For many years, we have complied with DIN EN ISO 9001 and DIN EN ISO 14001 certification. Hera luminaires are designed and manufactured according to the European standard EN 60598. In nearly all Hera luminaires almost exclusively so-called single-bin LEDs are used, which show now fluctuations in light colours. You don't have to skimp on quality: Hera stands for products with consistently high and highest quality - and at affordable prices.