



BAYOOSOFT
MANAGEMENT SOFTWARE

Password Reset in Self Service -
24 hours/day, 7 days/week





Reset passwords on your own without contacting the Service Desk -
24 hours a day, 7 days a week.

With Access Manager Password Reset - AMPR for short - employees can reset forgotten passwords independently without contacting the service desk - 24 hours a day, seven days a week. Up to nine combinable procedures are available, with which a person can authenticate himself and then assign a new password - naturally in compliance with the security policies of the respective target system.



The system has an extremely high application acceptance, so that you can design your processes around password management efficiently and cost-optimized - while adhering to compliance requirements and increasing data security.

Focus on the essentials and thus increase productivity



Self Service

Involvement of specialist departments

With the Self Service Portal, processes such as password reset are placed in the hands of the user. The browser-based interface is intuitively designed and easy to use: Whether password change, change of AD account information or password reset - adapt the software solution easily and securely to your infrastructure while process runtimes are significantly reduced.



Security & Compliance

Thanks to smooth operation

Numerous authentication methods allow the system to be deployed quickly and easily - often without end users having to deposit data beforehand:

- User-ID and password from third-party systems
- Colleague check by „four-eyes-principle“
- TOTP - Time-Based One-Time Password
- Question/Answer pair
- Smartcard/Token
- Face recognition with BioID®
- KeyTrac® typing biometrics



Single Point of Reset

All target systems in one application

By connecting to a variety of target systems, the Self Service Portal for Password Reset can be ideally adapted to the individual IT infrastructure:

- Microsoft AD / Azure / 365
- LDAP
- SAP
- Unix / Linux
- IBM z/OS
- Hospital Information Systems
- many more



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