

HOW GUARDIAN360 ENABLES BDO GLOBAL TO DELIVER BETTER RESULTS


BDO Global is an international network which provides advisory services to small and medium businesses worldwide. Their organisation works across 167 countries and territories with over 80,000 staff members. The IT department of BDO provides services and support to BDO Firms worldwide. This includes IT applications, auditing of software and a documentation tool for file collection and collaborative systems – just to name a few things!

They work with clients as advisory experts, so they require excellent products and services that can deliver fast and useful results.



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Kirsten Zweers – Information Security Officer:

A tool is one thing, but the organisation around it achieves more. Guardian360 is a good choice for any organisation looking for a platform that is not only providing a dashboard but also supportive communication and feedback. 





Jeroen Dankers, BDO

WHAT ARE THE CHALLENGES THAT BDO FACE?

The threat of cyber-attacks is ever increasing in the world. Like many other organisations, BDO has seen an increase in cyber-attack attempts and needed a solution that would start working, fast. They aim to protect their clients and partners as quickly as they can, as well as keep their own data safe.

Techniques of cyber-crime are quickly evolving. As more exploits are being published on the internet, making it easier for less-skilled hackers to roll out malware into potentially vulnerable situations.

BDO is an organisation who take this rise in cyber-crime very seriously. Jeroen Dankers, Technical Security Officer, said that "knowledge is necessary" especially with the "rapid development of the cloud environment... it can be difficult to keep up." As a result of this, BDO tries to share as much intelligence as they can with their partners.

'Knowledge is necessary'

The challenges in recent months have particularly been around the increased number of staff working from home. This has created greater stress on organisations to train and protect their staff from potential cyber threats and crime.



Bart Jenniskens, BDO

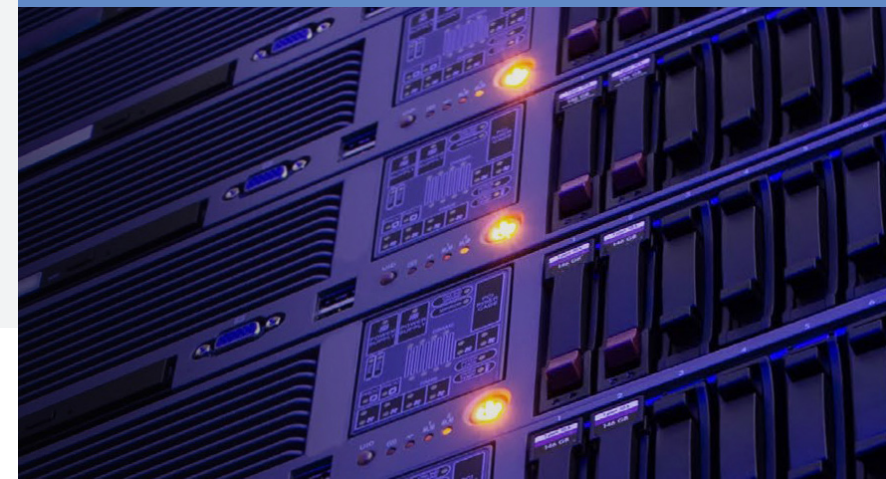
WHY DID BDO CHOOSE GUARDIAN360?

BDO has been working with Guardian360 for over 3 years. BDO had a particular cyber-security requirement at the time – they needed to check the vulnerability of their global offices and staff and gain information about how much was visible publicly.

They were lacking knowledge of their vulnerabilities and were on the look-out for any providers who could help them. BDO compared Guardian360 to other competitors and found that Guardian360 could quickly scan their offices worldwide and supply a report of any issues that needed to be specifically targeted.

They decided that the value for money and the ease and speed of implementation was the best choice for them, and they have not looked back since.

BDO says that they now have real-time insights regarding potential cyber threats thanks to Guardian360.



BDO'S TOP BENEFITS OF USING GUARDIAN360

| Speedy results

Within about a week of decided to work with Guardian360, BDO already had reports and data coming in. This is exactly the speed of response and turnaround that they needed to ensure their staff were safe as soon as possible.

| Going over and above

Not only does Guardian360 provide information about vulnerabilities, but they also make recommendations of the best solutions to the problems. This automated system saves a lot of time on manual reporting and troubleshooting.

| Communication

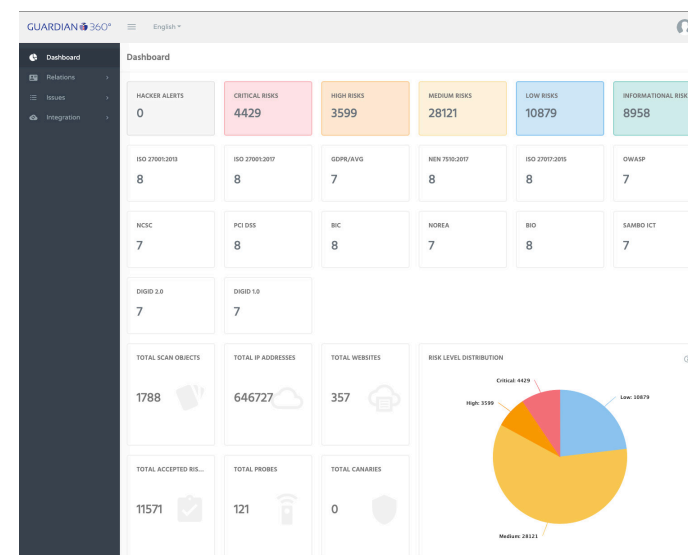
The customer service with Guardian360 is second to none. They welcome feedback and ideas to adapt and incorporate changes in their future roadmap to better cater to BDO's needs, as well as their other clients.

| Easy to use

The platform itself is intuitive and easy to navigate. All the information you require is available on the dashboard, and if there is ever a high risk that needs immediate attention, Guardian360 will even call BDO directly.

| Innovation

Guardian360 is constantly evolving their processes to keep up to date with new cyber-crime and to scale with businesses like BDO as their requirements change and grow.



GUARDIAN360

Guardian360 supports BDO's needs on a global scale. They provide BDO with the in-depth information that they require to go on and advise their own clients and implement crucial security processes. BDO cannot imagine not having Guardian360 as part of their cyber protection processes as they are essential to keeping them safe.

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