Is your current MDM solution keeping you secure?

Tackle all your endpoint and server management challenges with a cloud-based solution that doesn't require enrollment

Quest

Many organizations have developed a mobile device management (MDM) plan as part of a unified endpoint management strategy. However, while effective for managing mobile devices, MDM solutions have their fair share of shortcomings when it comes to endpoint management and server management.

MDM solutions are primarily designed to manage devices like smartphones or tablets and do not provide comprehensive coverage for other types of endpoints, such as desktops, laptops, and servers. Tasks such as patching, device configuration, and performance monitoring are limited or unavailable, leading to gaps in endpoint management and leaving endpoints vulnerable to various threats. They also often operate as standalone platforms, focused solely on mobile device management. This lack of integration can result in fragmented management processes and increased administrative overhead, especially in modern IT environments with diverse device types and operating systems.

While MDM solutions are essential for mobile device management and security, they have limitations in terms of device coverage, granular control, and integration. KACE Cloud Companion Edition overcomes these limitations and complements enrollment-based solutions, like Microsoft Intune or VMWare Workspace One, allowing organizations to keep pace with high volumes of patches, manage different server environments , and deploy complicated software updates for mobile and Mac devices.

KACE Cloud Companion Edition complements enrollment-based solutions, like Microsoft Intune or VMWare Workspace One, allowing organizations to keep pace with high volumes of patches, manage different server environments, and deploy complicated software updates.

The importance of comprehensive endpoint and server management software

Endpoint devices are the primary targets of cyberthreats. According to Forrester Research, the number of ransomware attacks on enterprises is up 500 percent, costing businesses in excess of $11.5 billion. By effectively managing endpoints, organizations can mitigate the risk of security incidents and avoid critical data loss or costly payouts.

Well-managed endpoints and servers also minimize disruptions to business operations through proper configuration and maintenance and allow users to access the resources they need to perform tasks effectively. As organizations grow and evolve, IT infrastructures can adapt to changing business requirements and support new technologies and initiatives.

Many industries are subject to compliance standards related to data protection and privacy. Comprehensive endpoint and server management strategies help ensure that organizations meet these requirements by implementing necessary security measures, monitoring activities and maintaining proper documentation.

What does no enrollment look like?

Traditional solutions often require devices to be registered with a central management system before they can be controlled. However, in solutions that don't require enrollment, the management capabilities are typically built into the device itself or are activated through lightweight agents that are installed on the devices. These agents enable IT administrators to remotely manage and monitor the devices without the need for users to take any additional action.

The absence of enrollment offers several benefits:

1. **Ease of deployment –** Devices can be quickly onboarded without requiring users to go through complex setup processes.

2. **Reduced user intervention –** Users do not need to formally enroll their devices, which reduces the burden on them and minimizes the risk of errors or delays.
3. **Increased flexibility –** Devices can be managed regardless of their enrollment status, making it easier to support a diverse environment.
4. **Improved security –** The ability to manage devices without enrollment ensures that they can be monitored and secured, even if users are not actively participating in the management process.

A solution without an enrollment prerequisite offers a more flexible approach to endpoint and server management, providing coverage for devices that cannot be enrolled via MDM, such as Windows servers.

Bridging the gaps in endpoint management

With multiple solutions already in place to drive productivity and connectivity, and multiple weak points that still need to be addressed, you need a fast, user-friendly solution to ensure comprehensive endpoint management.

Stress-free patching

KACE Cloud Companion Edition provides automated and centralized patching capabilities that help businesses keep up with the relentless pace of security updates across a range of operating systems and applications. With the cloud-based solution, IT administrators can easily identify missing patches and schedule patch deployments across their environment, eliminating manual processes that are time-consuming and cumbersome. With a robust patch catalog boasting over 350 products, operating systems and servers stay up to date with the latest security updates and software patches. Every vulnerability is swiftly addressed, keeping your network protected and your organization compliant with industry regulations.

With a robust patch catalog boasting over 350 products, operating systems and servers stay up to date with the latest security updates and software patches.

Comprehensive server management software

KACE Cloud Companion Edition allows businesses to easily monitor the performance, health and availability of servers from a unified dashboard. The enterprise-grade SaaS platform gives you real-time alerts for any critical server issues, allowing organizations to proactively resolve issues before they impact business operations. KACE Cloud Companion Edition also streamlines routine server maintenance tasks, such as patching and updates, simplifying management and reducing the risk of downtime and data loss.

Effective, controlled software distribution

With automated software distribution for Windows and Mac computers, as well as Windows servers, you can push applications and implement preconfigured user settings for newly deployed devices, saving valuable time and resources. Not only does KACE Cloud Companion Edition boost productivity, but it also protects company resources with proactive policy management. It empowers you to administer apps and minimize drift through perpetual policy enforcement, keeping your data safe and secure

Clear visibility into inventory

KACE Cloud Companion Edition provides comprehensive coverage across all devices, including previously unmanaged endpoints. With seamless cloud integration, you can detect and manage all hardware and software assets on your servers and gain complete visibility into your IT infrastructure. With this solution, organizations can easily gather detailed

information on all supported devices and inventory devices that were previously out of reach. With seamless cloud integration, you can detect and manage all hardware and software assets on your servers and gain complete visibility into your IT infrastructure.

Conclusion

Your business requires robust IT management solutions to streamline patch management, server management, inventory and software distribution. KACE Cloud Companion Edition is the perfect addition to fill the gaps in your existing enrollment-based solutions like Microsoft Intune or VMWare Workspace One. Whether you're grappling with remote device management or seeking to enhance your current endpoint management system, KACE Cloud Companion Edition delivers it all, making it a must-have for anyone enrolled in an MDM solution or exploring options for their business needs.

Benefits of KACE Cloud Companion Edition

- Simplifies endpoint and server management with an intuitive interface that functions consistently across platforms
- Automates patch management for Windows (desktop and server) and Mac devices
- Enables continuous visibility and control over all supported devices
- Offers quick implementation and reduced costs with a SaaS delivery model

For more information on KACE Cloud Companion Edition, visit www.quest.com/products/kace-cloud-companion/

Quest

About Quest

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Microsoft 365 migration and management, and cybersecurity resilience, Quest helps customers solve their next IT challenge now. Around the globe, more than 130,000 companies and 95% of the Fortune 500 count on Quest to deliver proactive management and monitoring for the next enterprise initiative, find the next solution for complex Microsoft challenges and stay ahead of the next threat. Quest Software. Where next meets now. For more information, visit www.quest.com.

If you have any questions regarding your potential use of this material, contact:

Quest Software Inc.
Attn: LEGAL Dept
20 Enterprise, Suite 100
Aliso Viejo, CA 92656

Refer to our website (www.quest.com) for regional and international office information.