Hi, we're GoTo

More than two decades ago, we set out to help people and organizations do their best work—simply and securely—from anywhere. Today GoTo's mission has evolved: to continuously improve human experiences for an AI-enabled workforce.

GoTo's IT solutions, under the LogMeIn portfolio, equips IT leaders with AI-enabled unified endpoint management and remote support. Our platforms reduce complexity, enhance productivity, and empower teams to take control of their IT infrastructure while staying ahead of today's security demands.

As the leader in cloud communications and IT, we address real-world challenges with practical innovations and a customer-first mindset.

Effortless experiences from purchase to product

AI-enabled solutions for the needs of SMBs

Comprehensive controls and zero trust architecture

Consistent high performance with unbeatable uptime

GoTo

Welcome to

LogMeIn | Part of the GoTo Family of Products

Helping you take control of your IT infrastructure.

Backed by over 20 years of experience in securing, managing, and supporting endpoints everywhere.

330m connections for access and support.

LogMeIn

- LogMeIn Rescue
- LogMeIn Resolve
- Central
- GoToAssist
- GoToMyPC
- Miradore
- Pro

GoTo

Conquer the chaos of IT Support.

With a unified endpoint management solution that scales with your business needs.

Hands-on Support

Background Management

IT Recordkeeping

- Remote Access
- Device Monitoring
- Remote Support
- Patch Management
- Video Support/Camera Share
- IT Automation
- Ticketing/Helpdesk
- Endpoint Protection
- Asset Management
- Mobile Device Management
- Multi-Tenancy

LogMeIn Resolve

Integrations

Microsoft Teams For GoTo Resolve	Zendesk For GoTo Resolve	Logitech For GoTo Resolve	ServiceNow For GoTo Resolve
ConnectWise For GoTo Resolve	Jira Service Desk For GoTo Resolve	FreshDesk For GoTo Resolve	Zebra For GoTo Resolve

Remote Monitoring & Management

Proactively monitor and manage clients' IT environments to ensure optimal performance and minimal downtime.

Remote Sessions

Provide fast, reliable support from anywhere, resolving issues swiftly and improving client satisfaction.

Helpdesk

Streamlined ticketing for efficient issue tracking and resolution, keeping client operations running smoothly.

Asset Management

Stay on top of your clients' IT inventory with powerful tools for tracking and organizing assets.
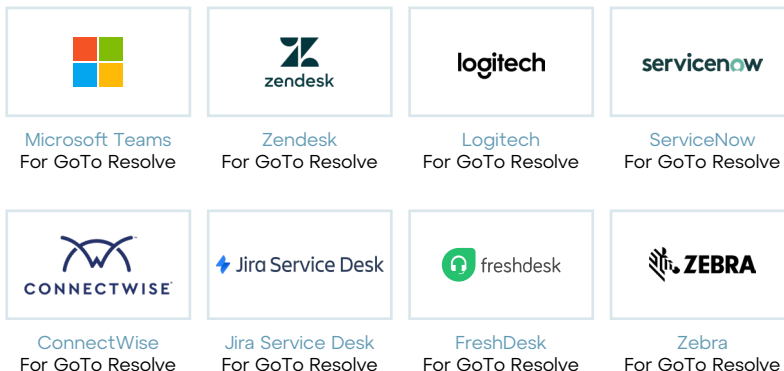
AI & Automation

Boost operational efficiency with intelligent workflows, automated processes, and actionable insights.

Security

Robust security measures to protect IT systems and ensure data safety for you and your clients.
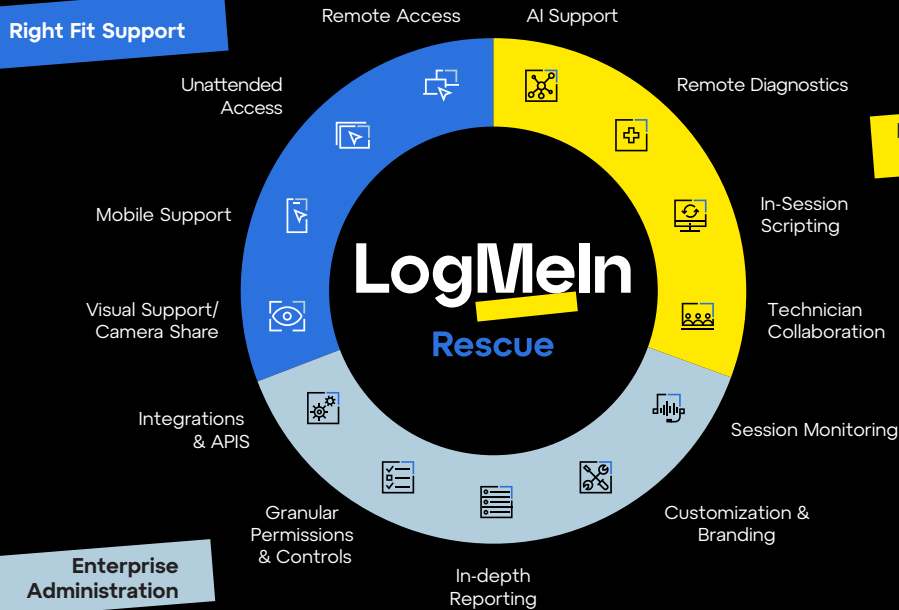
Multi-Tenancy

Manage multiple clients seamlessly from one platform, centralizing operations and enhancing service delivery without added complexity.

GoTo

Power up Enterprise Remote Support.

With a customizable remote support solution that troubleshoots devices and resolves issues, quickly and securely.

Right Fit Support

In-Session Features

Enterprise Administration

LogMeIn
Rescue

Remote Access · AI Support · Remote Diagnostics · In-Session Scripting · Technician Collaboration · Session Monitoring · Customization & Branding · In-depth Reporting · Granular Permissions & Controls · Integrations & APIS · Visual Support/Camera Share · Mobile Support · Unattended Access

Multi-Platform Support

Start a remote support session in seconds on any device

Branding & Customization

Take control of how customers experience support with customizable branding

Unattended Access

Mass-deploy or "leave behind" unattended access

Remote Diagnostics

Get a quick summary of processes, services

Granular Permissions & Controls

Use technician and admin permissions to customize your deployment

Administration & Reporting

Get clear insights to make informed and smarter decisions

Camera Share

See, diagnose, and resolve issues with mobile camera share

Robust Integrations

- ServiceNow
- Salesforce + Lightning
- Microsoft Dynamics
- Microsoft Teams
- Zendesk
- Freshdesk
- Jira Service Management
- Autotask
- HappyFox
- Agiloft

Trusted
1B + Remote Sessions by Global Brands

Seriously Secure
Industry-leading Standards

Seamless Connections
Across IT & Customer Support

99.999%
Reliability

24/7
Customer support & VIP Care

GoTo

Meet the rest of the GoTo family.

GoToAssist

Save time with desktop and mobile support options for SMB internal IT teams or offer desktop remote support for customer support teams

Central

Maintain and secure your IT infrastructure from anywhere with powerful remote monitoring and management software.

Pro

Stay fully connected and productive with secure, simple desktop access from any PC, Mac, or mobile devices – on any network.

GoToMyPC

Securely access your Mac or PC from any device to view office files, data, and applications on the go.

LogMeIn Rescue

Save time and money with our comprehensive enterprise IT remote support software designed with market-leading security features.

GoTo

Launched Rescue
(2005)

Launched join.me
(2010)

Acquired LastPass
(2015)

Merged with GoTo
(2017)

Acquired Jive
(2018)

Launched GoTo's UCC brand
(2019)

Launch of unified product portfolio
(2022)

Relaunched LogMeIn for IT Portfolio
(2025)

Discover LogMeIn

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