



Unleash your IT potential

Introducing Copilot: Your ultimate IT companion



Copilot is your dedicated AI-powered IT companion—enhancing your capabilities and transforming the way you manage your IT. With Copilot by your side, you can navigate the complexities of IT operations with elevated levels of confidence and efficiency.

Unlock the full capabilities of Copilot, powered by Action AI™

Action AI™ is a fusion of Azure OpenAI and Atera's proprietary technology. This cutting-edge architecture provides the intelligence that drives Copilot. Action AI™ gives you the next-generation capabilities needed to drive exceptional results.



Elevate organizational efficiency; deliver superior employee and customer support with new levels of speed and consistency.



Give your team the power to more than overcome any IT challenge. Supercharge productivity without increasing headcount.



Raise the bar of quality by minimizing repetitive tasks, removing the knock-on impact of human errors and increasing organizational agility.

10X

Faster ticket
resolution

90%

Atera Copilot users
who report
accurate diagnosis

11-13

Hours saved on
average per week

The future of IT starts here

Copilot is the key to enhancing your IT operation, giving each technician the power to deliver exceptional results at any scale.

Speed

Work faster,
save time

Real-time device diagnostics

Identify and resolve any device issue in seconds

AI-generated actions

Receive clear action suggestions based on Copilot diagnostics

Instant ticket summaries

Get clear, concise summaries of every ticket

Productivity

Increase efficiency,
ensure accuracy

Auto-generated responses

Deliver consistent and reliable responses to each end-user query

Script Generation

Use simple descriptions to generate complex scripts

Command-line generation

Translate words into precise command lines

OID generation

Get tailored network OIDs by from simple text descriptions

Quality

Optimize output,
tailor solutions

Chat with Copilot

Optimize solutions by providing context through simple chat

Knowledge base connection

Link Copilot to your company data to enhance its contextual abilities

Knowledge base creation

Generate knowledge base articles directly from your ticket resolutions

Resetting the standard in IT excellence

Atera's Copilot empowers organizations to break through the glass ceiling of technological limitations.



Atera's Copilot script generator has been a game changer for my team. Instead of referring to a search engine and wasting time finding the right script to run, we just describe the problem and receive a script in seconds to review and run on devices remotely. It has dramatically improved resolution time."

John Merrick | SWNS Media Group



I have used Copilot to create scripts, automate tasks, and troubleshoot errors in a fast and efficient way. AI has saved me time and effort, and has also helped me learn new skills and techniques... I would recommend it to anyone who wants to improve their productivity and performance."

Joseph Smith | AFP Technology



With Atera's AI suggested solutions, we can promptly and efficiently resolve client issues, ensuring a smooth and satisfactory support experience."

Raymond Maronga | InnovateIT

[Contact our sales team](#) today to learn more about how Copilot can transform your IT operation.