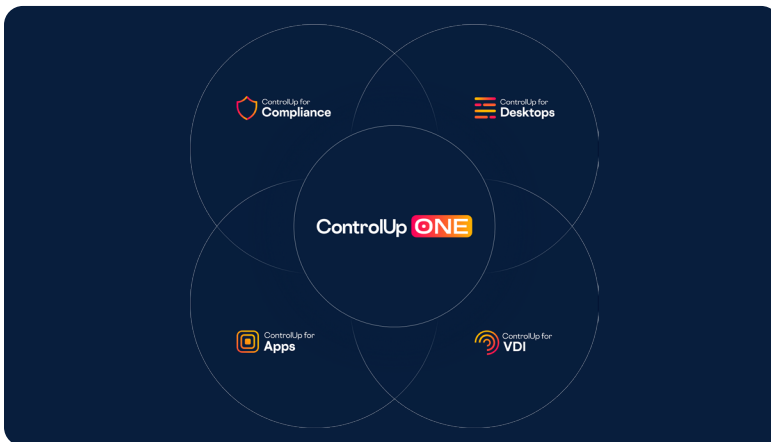


ControlUp ONE

The All-in-One DEX and AEM Platform for Monitoring, Optimizing, and Securing Your Entire IT Environment

ControlUp ONE goes beyond point-tool monitoring and reactive IT operations by bringing every ControlUp capability together in a single, unified platform powered by Pulse AI.



Instead of juggling separate tools for VDI monitoring, endpoint management, compliance scanning, SaaS performance, synthetic testing, and ITSM automation, IT teams get one platform that sees everything, understands what matters, and increasingly acts on its own.

With ControlUp ONE, teams don't just manage technology, they transform how IT operates. Pulse AI continuously correlates signals across endpoints, applications, virtual desktops, networks, and cloud services, surfacing root causes and taking automated action before employees ever notice a problem. Over 14 million automated remediations run through the platform every week, reducing manual workload and shifting IT from reactive ticket triage toward Autonomous Endpoint Management. Every product in the ControlUp portfolio shares the same data layer, the same workflows engine, and the same AI, so insights from one capability make every other capability smarter.

ControlUp ONE transforms IT from a fragmented, reactive, multi-tool operation into a single, intelligent, and self-healing platform.

BENEFITS OF CONTROLUP ONE

ControlUp ONE delivers end-to-end visibility across every environment by unifying endpoints, VDI and DaaS, SaaS applications, unified communications, and cloud infrastructure in a single platform with no siloed tool switching.

Shift IT from reactive to autonomous with Pulse AI-powered anomaly detection, automated remediation workflows, and agentic AI that detects, diagnoses, and resolves issues before employees feel them.

Consolidate your toolset and reduce total cost of ownership by replacing fragmented point solutions for monitoring, patching, compliance, synthetic testing, and ITSM automation with one integrated platform.

Scale IT operations without scaling headcount, with automation and AI that handle routine remediation, compliance enforcement, ticket deflection, and self-service across any size environment.

Included in ControlUp ONE

CAPABILITY	PRODUCT	WHAT IT DELIVERS
Physical & Cloud PC Management	ControlUp for Desktops	Real-time endpoint monitoring, Live Remote Management, patch management, and automated remediation across Windows, macOS, Linux, Windows 365, and Amazon WorkSpaces
VDI & DaaS Monitoring	ControlUp for VDI	Three-second session monitoring, logon duration analysis, automated triggers, and Virtual Expert troubleshooting for Citrix, Omnisia Horizon, and Azure Virtual Desktop
DaaS Infrastructure Management	ControlUp DaaS IQ	Intelligent autoscaling, host lifecycle management, image governance, and FinOps visibility for AVD and Windows 365 environments
Endpoint Security & Compliance	ControlUp for Compliance	Continuous CVE detection, misconfiguration scanning, OS and application patch automation, and security score tracking across 700+ applications
SaaS & Web App Monitoring	ControlUp for Apps	Browser-based real-time performance monitoring for SaaS and web applications, with page load, error detection, and usage analytics
Proactive Synthetic Testing	ControlUp Synthetic Monitoring	Continuous EUC, network, and web transaction testing from cloud and on-premises hives to detect availability issues before users report them
Unified Communications Monitoring	UC Monitoring	Real-time and post-call quality analytics for Microsoft Teams and Zoom, with per-participant MOS scores, device correlation, and endpoint context
AI-Powered IT Operations	AI Assistant	Natural language querying of the IT environment, real-time root cause analysis, guided remediation, and ITSM ticket automation powered by Pulse AI
Employee Self-Service	ControlUp Connect	AI-powered self-service portal on every endpoint for proactive issue detection, conversational diagnostics, and guided resolution without IT involvement
Automation & Workflows	ControlUp Workflows	Visual low-code automation engine that connects platform events to ITSM actions, notifications, remediations, and cross-platform workflows
Behavior-Based Alerting	Anomaly Detection Alerts	Machine learning-driven alerts that learn normal operating baselines and fire only on genuine deviations, eliminating threshold tuning and alert fatigue

ControlUp is the AI company for IT operations that keeps the digital workplace running. Leading DEX capabilities and agentic AI come together to see, detect, ask, and remediate issues before they reach employees, enabling Autonomous Endpoint Management (AEM). IT leads, employees thrive, and work flows.