

We make Privileged Access **Easy**.

WWW.ADMINBYREQUEST.COM

Admin By Request

ZERO TRUST PLATFORM

Company Overview

Admin By Request is a leader in cybersecurity, providing simple yet powerful SaaS-based security solutions through its **award-winning Zero Trust Platform**. Designed to address complex security challenges, Admin By Request's **focus on user-friendliness** ensures that organizations of all sizes - from small businesses to global enterprises - can deploy robust security without sacrificing productivity. Whether managing 10 endpoints or 50,000, Admin By Request's solutions emphasize **accessibility, affordability, and ease of use**.

Mission & Values

At Admin By Request, our mission is to make cybersecurity **simple, effective, and accessible** for every organization. We believe that IT security doesn't have to be complex to be strong. We strive to create products that not only solve security challenges but also integrate seamlessly into your workflow, empowering IT admins while giving end users secure, easy access when needed. Our core values revolve around **simplicity, innovation, and customer focus**, ensuring that our solutions meet real-world needs without adding complexity or unnecessary overhead.

Key Product:

»»» Endpoint Privilege Management (EPM)

Admin By Request's EPM solution tackles one of the most persistent challenges in enterprise cybersecurity: managing local administrator rights. **Every endpoint with admin access represents a vulnerability**, and when you scale that across organizations with hundreds or thousands of devices, the risks multiply exponentially. **Privileged accounts can easily become a target for hackers**, enabling them to perform lateral movement, escalate privileges, and install malware once they gain access.

Balancing the need for admin rights while mitigating these security risks can be a challenge, but removing local admin access completely often leads to a backlash from users who rely on admin privileges for their daily work. Without the ability to install trusted software or make system adjustments, end users can quickly become frustrated, and **helpdesks can be overwhelmed with minor requests**.

Admin By Request solves this by offering a simple yet effective solution: empowering users with **Just-In-Time (JIT) access to admin rights when necessary**, while keeping the organization secure. This ensures that users have the privileges they need, but only for a limited time, reducing the attack surface without disrupting productivity. Our platform also includes comprehensive logging, behavioral analytics, and real-time monitoring to give IT administrators full visibility and control over these privileges. Whether managing 25 or 25,000 endpoints, EPM provides **seamless, secure management of admin rights** without compromising on efficiency.

Key Product:

Secure Remote Access

In today's highly connected, remote work environment, managing and supporting devices securely from any location has become critical. Secure Remote Access is an addition to the Admin By Request Zero Trust Platform, offering **secure, browser-based Just-In-Time (JIT) connections** to workstations, servers, and network devices. Designed to address the security gaps in traditional remote access tools, Secure Remote Access provides IT administrators with the ability to offer remote support, unattended access, and vendor access without relying on VPNs or jump servers.

This solution **simplifies remote access** while maintaining **strong security standards and compliance**, reducing the risk of unauthorized access and persistent connections. Fully integrated into the Admin By Request ecosystem, it delivers a consistent, seamless experience, leveraging familiar approval flows and security controls already in place.

Key features include **Unattended Access**, where admins can securely access workstations and servers, **Remote Support**, which enables IT admins to offer real-time assistance, and **Vendor Access**, allowing external users to securely access internal devices. Multi-factor authentication (MFA), request-based access, and session recording ensure security and compliance at every step, while the comprehensive logging feature provides a transparent audit trail for all remote sessions.

Secure Remote Access **eliminates the complexities of traditional remote access tools** by conducting sessions directly through standard web browsers—no additional proprietary software required. As a fully integrated component of the Admin By Request platform, it ensures **seamless remote management**, without compromising security or ease of use.

What Makes Us Different

EASE OF USE: Unlike many cybersecurity platforms, Admin By Request ensures that even complex tasks like managing admin rights or securing remote access are simplified for everyday use. Our products offer out-of-the-box usability and don't require extensive training or configuration, allowing quick and efficient deployment.

AFFORDABILITY & FLEXIBILITY: Admin By Request solutions are cost-effective and scalable, catering to businesses of all sizes, from startups with a handful of devices to large corporations with tens of thousands of endpoints.

UNIFIED SECURITY ECOSYSTEM: Both Endpoint Privilege Management and Secure Remote Access are part of the Zero Trust Platform, offering a unified approach to security that ensures organizations can manage privilege access, control remote sessions, and secure devices without complicating their IT environments.

Customer Commitment

Admin By Request is dedicated to helping businesses around the world navigate the growing threat landscape. Our solutions not only strengthen security but are built with a deep understanding of the challenges that IT teams face daily—making security **simple, intuitive, and adaptable**.

