



HOLISTIC DEVOPS AND SRE EXPERTS

Palark is a **DevOps** and **SRE** (Site Reliability Engineering) agency based in Germany, created by passionate engineers and offering top-notch, all-in-one services worldwide.

We specialise in **Kubernetes**-based infrastructure and **Cloud Native** technologies, and provide both a project-based approach and subscription packages, including 24/7 support and consulting services.

OUR EXPERIENCE

4+

years of delivering services, backed by 17+ years of B2B experience

50+

satisfied clients in various industries

10 min

maximum incident response time, guaranteed by SLA



WHAT WE DO

We deliver:

- **Design, implementation, and maintenance** of your server and cloud infrastructure, ensuring its high availability, fault-tolerance, and scalability
- **DevOps assistance** for your software developers via ongoing collaboration and consulting, resulting in a better time-to-market

We offer:

- **Subscription** packages offered as DevOps as a Service and SRE as a Service
- **T&M** and fixed-price packages for one-time jobs, such as audits, migrations, consulting, and R&D

We cover literally everything, from Bash scripts to custom air-gapped Kubernetes setups, including:



Bare-metal servers, private and public cloud providers



Docker, Kubernetes, managed container services

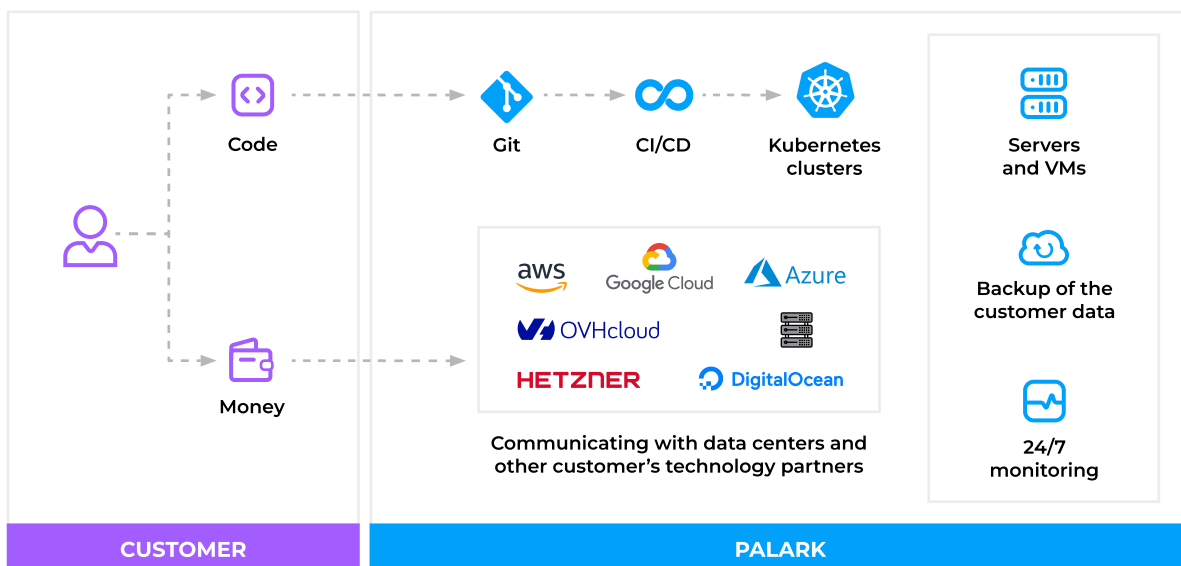


Linux, Infrastructure as Code, networking, databases, security



Observability, cloud cost optimisation, CI/CD, LLMs

LIMITS OF RESPONSIBILITY



HOW WE WORK

We provide a dedicated team:

- Team leader
- Project manager
- Middle and senior engineers
- Comprehensive background in various technologies

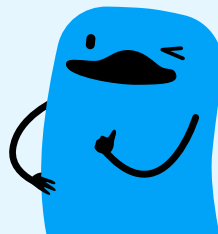
We build a reliable foundation:

- Open Source software
- Vendor-agnostic infrastructure
- Coherent configurations
- Industry best practices

We ensure a well-established workflow:

- Always-on communication in Slack, regular meetings and reporting
- Advanced tools for task planning and incident management
- Guaranteed SLA and clear escalation
- Direct project manager involvement and availability

Our pricing is fixed and transparent. We're flexible in on-demand scaling of the amount of work.



palark.com/pricing

WHY CUSTOMERS TRUST US

We empower an **ever-growing number of recurring customers** from diverse industries, countries, and company sizes.



We are:



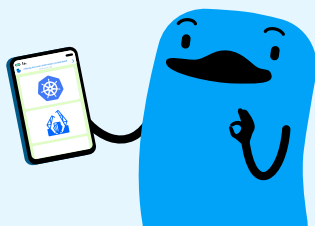
We are involved in Open Source:

- Top 100 companies contributing to Kubernetes
- Developing our own projects
- Our co-founder is a CNCF Ambassador

We share with the DevOps community:

- Writing technical articles in our blog
- Delivering talks at KCDs and other events
- Spreading the news and tools via Kubernative

Wondering about what we share?
Check out the Kubernative channel!



t.me/kubernative

Obviously, we have and are proud of the **testimonials** from our customers :-)

Stelios Thrasyvoulou
CTO, CFI Financial Group



*"Ensuring our solution's fault tolerance was paramount. Palark provided complementary expertise that enhanced our team's capabilities, delivering a solid and secure platform for migrating and running our applications. Their commitment to excellence ensured **we met the highest standards of reliability**. Moreover, Palark's engineers have been invaluable in providing around-the-clock support, empowering our team with comprehensive knowledge and immediate access to Kubernetes expertise. This collaboration has greatly **enhanced our development and delivery processes**, allowing us to achieve our goals with greater confidence and efficiency."*

Mikhail Lindblad
CTO, ComplAi

complai

*"... These steps, being promptly implemented and maintained with 24/7 DevOps support, resulted in a **better time-to-market for our product** and brought its reliability to the next level. Developers could now focus on their main tasks getting all Kubernetes-and operations-related consultations when needed."*

Interested in more feedback?
Find out on our Clutch profile!



clutch.co/profile/palark

HOW TO LEARN MORE

Visit us online:

-  palark.com
-  palark.com/blog
-  [@palark](https://www.linkedin.com/company/palark)
-  [@palark](https://github.com/palark)



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