baramundi
perform2work

Advantages

- Improved stability & performance of all endpoints
- AI-supported anomaly detection for rapid cause identification
- Fewer tickets through early detection of IT problems
- Greater End User satisfaction
- Immediate resolution of issues in combination with the baramundi Management Suite

Digital Employee Experience – for enthusiastic End Users and efficient IT

baramundi perform2work combines straightforward endpoint monitoring with a proactive Digital Employee Experience solution. Record both End User Feedback and performance indicators to continuously and proactively optimise your IT.
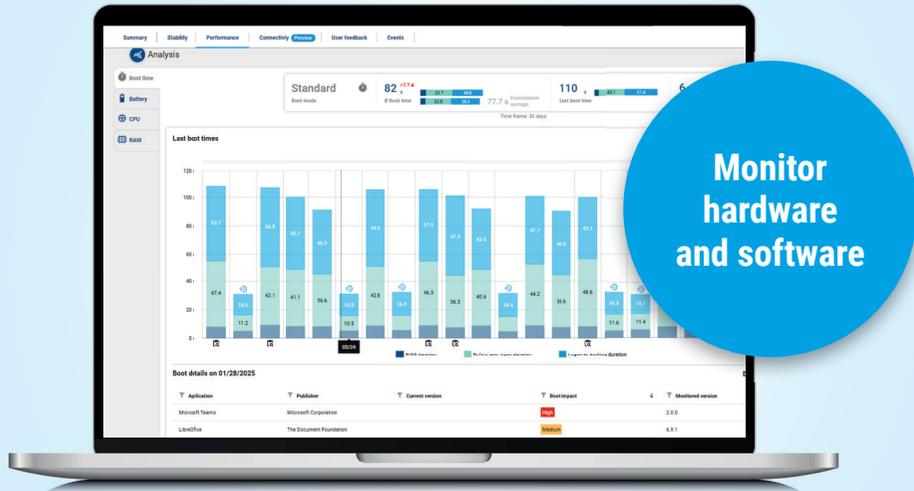
Just try it!

Request your trial access: Experience firsthand how you can benefit from working with baramundi perform2work

Free trial for 3 months

Phone: +1 508 808 3542
requestUSA@baramundi.com

Monitor hardware and software

baramundi perform2work enables you to analyse the behaviour of the hardware and software used in your company and display it over time. You will receive concise and clear information about crashes, freezes or CPU utilisation. You also have new options for taking user requirements into account when making changes to the operating system or applications.

Connection to management systems
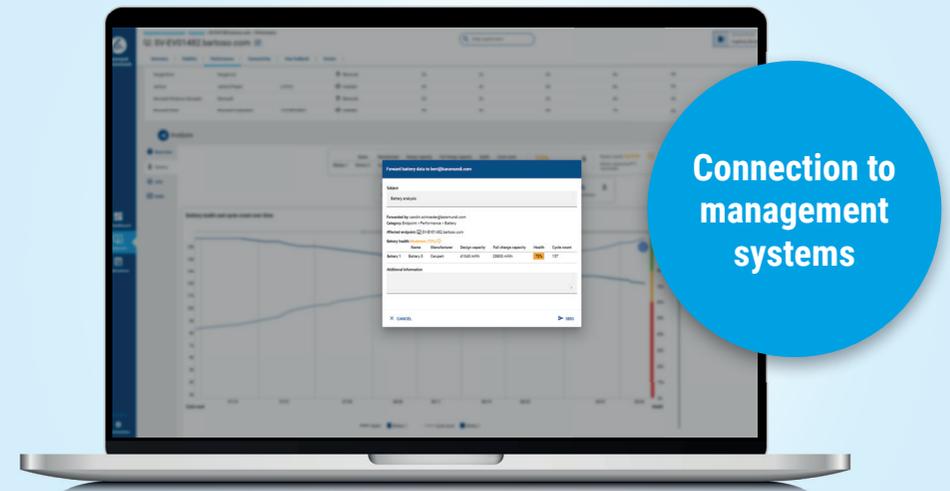
Send information directly from baramundi perform2work. Currently, tickets can be sent directly from perform2work to your ITSM system via email. Further integrations and interfaces to other systems are already in planning.

End User Feedback

Data on performance and stability only reflect part of the reality. With baramundi perform2work, you gain an immediate insight into the mood and performance of your user base through their feedback. This means that no negative user experience goes undetected and you get a comprehensive overview of the IT situation.

AI-supported anomaly detection

Detecting end device problems becomes significantly more efficient with anomaly detection. With the help of AI, perform2work automatically identifies conspicuous devices – for example, those with frequent crashes, boot problems or unstable network connections. In addition to detection, the solution also provides information on specific causes, enabling IT teams to respond in a targeted manner and minimise downtime.

baramundi
perform2work in Detail

Easy setup & comprehensive data protection

baramundi perform2work can be put into operation quickly and easily and used internationally. The processing of personal data complies with the requirements of the EU GDPR.

Comprehensive rights management

Comprehensive role and rights management ensures that only authorised users can view the information relevant to them. This means that baramundi perform2work can be used by IT administrators, CISOs and HR.

Visualisation and evaluation of current and historical data

Ergonomic dashboards and views show historical data and real-time information to identify trends. A clear scoring system allows the evaluation of "good" and "bad" results.

The result

Increased efficiency

The shift from reactive ticket processing to proactive incident management increases employee satisfaction, reduces support ticket requests and frees up more time for IT to focus on strategic projects.

Lower costs

The later problems are solved, the greater the effort and associated costs. baramundi perform2work provides a remedy here by detecting IT problems at an early stage. In addition, IT hardware replacement cycles can be optimised, thereby reducing equipment costs.

Improved sustainability

By analysing the telemetry data, oversized or overstrained hardware can be easily identified, evaluated, and replaced, ensuring that performance, intended use, and user satisfaction are all aligned.