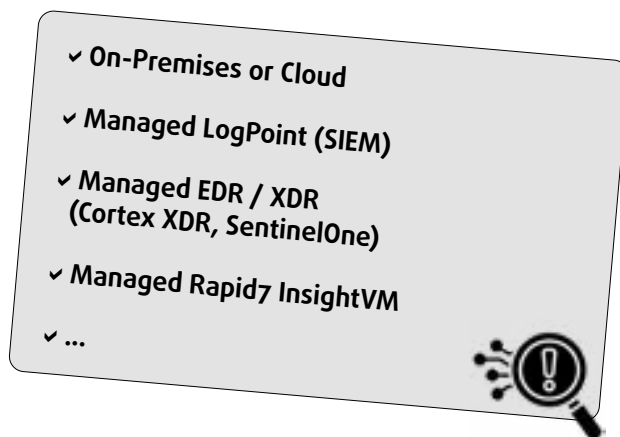# BODYGUARD SERVICE
managed detection & response

TELONIC

Bodyguard is a managed service for detecting, defending against, and continuously monitoring cyber threats.
The Bodyguard service ensures that attacks are detected early and quickly defused—around the clock, manufacturer-independent, with technical support from AI-powered platforms.

- ✔ On-Premises or Cloud
- ✔ Managed LogPoint (SIEM)
- ✔ Managed EDR / XDR (Cortex XDR, SentinelOne)
- ✔ Managed Rapid7 InsightVM
- ✔ ...

Services and Function

Function	Specification
Security Operations Center **SOC**	24/7 monitoring by security experts, including monitoring of all security-related events.
Incident Detection & Response	Identification of incidents, analysis, and initiation of countermeasures by the Telonic CERT team.
Security Automation Plattform **SOAR**	Our own platform for automation and support: Log data and other sources are used to automatically generate easy-to-understand, comprehensible recommendations for action or measures.
Vulnerability Management	Identification and assessment of vulnerabilities in the infrastructure; proactive action management (patching/upgrades).
Performance- / Netzwerk-Monitoring	Monitoring of network and system performance, utilization, and user behavior to detect anomalies at an early stage.
Manufacturer-independent	Our solutions and tools are not tied to any particular provider. Measures and integration are carried out individually according to customer requirements.

Advantages / Benefits

- **Early detection & rapid response:** Detect hidden attacks and take immediate countermeasures
- **Round-the-clock coverage:** Monitoring and Service 24/7
- **Risk minimization:** Reduced damage through data-driven vulnerability analysis and active countermeasures
- **Compliance:** Support in complying with regulations such as NIS2 or the Cyber Resilience Act
- **Scalable & modular:** Customers choose suitable modules as needed—e.g., monitoring and detection only, or including response, vulnerability management, and performance monitoring.

Operational Details

- **Location**
  SOC in Cologne, dedicated team & infrastructure
- **Features**
  Log-Analyse, Event-Management, Vulnerability-Scanning/-Management, Response-Processes.
- **Implementation**
  Rapid integration into security systems (firewall, EDR/XDR, NDR, virus scanner) and the Microsoft domain. Includes a large catalog of ready-made run/playbooks.
- **Automation**
  SOAR is on board, providing rapid prioritization and recommendations for action from our AI.

Why Telonic?

Telonic Bodyguard Service combines an AI platform with human expertise (SOC/CERT) to create a fully managed service—with clear processes, local contacts, and fast, reliable responses instead of an anonymous standard cloud solution.

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