

Sofie

Your helpful and always-present security copilot



What

Sofie is an AI-powered conversational bot that helps users by answering common security questions using your company's knowledge base, which can be easily uploaded as PDFs. It integrates with your existing support ticketing system to make operations smoother. You can also customize Sofie's tone, avatar, and name to match your organization's branding, giving users a more personalized experience.

How

Sofie, your AI-powered security copilot, provides instant interventions and micro-learning for new threats while answering common security questions.

For **Admins**, Sofie automates responses to common security inquiries, freeing up experts from repetitive tasks and allowing them to focus on more complex issues. Sofie also adapts its tone and content to align with the organization's culture and values, ensuring seamless communication.

For **End Users**, Sofie makes security information easily accessible, providing a learning opportunity with every interaction. It educates users on best practices, helping to foster a more security-aware workforce across the organization.



Key benefits

Lowers time to resolution: Sofie automates responses to common security inquiries, speeding up issue resolution.

Frees up time for strategic projects: By handling routine tasks, Sofie allows security experts to focus on high-priority work.

Enhances security culture: Sofie educates and engages employees, helping to build a stronger security-aware workforce.

Customizable to your company: Train Sofie using your own knowledge bases for tailored support.

Brand aligned: Customize Sofie's name, avatar, and tone to fit your company's branding.

Meets data protection standards: Sofie ensures that data handling and processing align with the highest security standards, making it ideal for organizations that prioritize data protection.

Why SoSafe

Where technology meets real people, you want a solution that blends both too. With behavioral science and enterprise-focus in our DNA, the SoSafe platform creates automated and engaging cyber security awareness training programs at scale. **Manage your human risk, at very low touch.**